



Annual & Next Board Meeting:  
Tuesday, October 10 @ 6:00 pm in clubhouse

Anchor Community Management, Inc. Billing Questions: Julie, ext. 2 julie@anchorcommunitymgt.com	anchorcommunitymgt.com/stonegate.htm E-mail: info@anchorcommunitymgt.com Clubhouse reservations: see webpage	Phone: 805-388-3848 Fax: 805-388-0856 After hrs. emergency: 805-558-6581
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**NEW SEWER RATES IN PLAY**

The sewer rate has been increased for Stonegate by the City of Ventura. There is an increase of \$4.39, bringing the new amount to **\$53.73**. The sewer charge is billed every other month, so this rate will show on your October statement.

The new water rates will show on this September statement. Those who use the most water will see the biggest hit on their water bill. The tiers have been made smaller, so the rate hikes up at a lower level than before. It used to be that you could use up to 10 HCF (hundred cubic feet) of water before the rate increased, now it increases at 6 HCF. Also the rates for each of the upper tiers are higher.

It is clear that the City really wants you to save water! There are details on the Stonegate webpage, and a link to the Ventura Water page with even more information.

**PRACTICE SAFETY**

**Motorized scooters** in the community are causing a safety issue, both to the kids who are riding them and to the other residents who have to dodge them. Drivers don't always slow down as they should when driving through Stonegate, and the kids on scooters don't always pay attention to what is happening around them. This situation is a recipe for disaster.

Please keep Stonegate safe and do not use motorized scooters in the neighborhood.



**ILLEGAL PARKING CAUSING HAZARD**



If you park your vehicle(s) in unmarked areas, such as near mailboxes, please stop doing so. You are creating a safety issue. When residents stop to retrieve their mail, and your vehicle is next to the mailboxes, they end up double parking. This is unsafe for others coming down the road. Please be considerate and stop parking in unmarked spaces.



**BEHAVIOR AT THE POOL/SPA DISTURBING**

Management has received several reports of residents behaving badly at the pool. The most reported offense is

the heavy consumption of alcohol and use of profanity. We remind residents that the pool area is a family friendly area. Drinking in the pool/spa area is not allowed and using profanity is discouraged. Please be a positive example to others when using the facilities.



**STAY INFORMED**

A great way to stay informed about what goes on in your neighborhood is to join 'Next Door.com.'

Next Door is an on-line network where you and other people in surrounding neighborhoods communicate on-line. You can share useful information, such as the names of contractors or vendors, baby sitters, restaurants, lost animals, and events such as fires, or fleeing fugitives!

Many Police Departments encourage the use of this site to help residents communicate with each other about crimes, such as nearby break-ins that recently occurred or other events that may affect their neighborhood.

**WATER PIPE PROJECT UPDATE**



Stonegate's construction manager for this anticipated project, Alfie, has had a frustrating month, all because the City of Ventura says Stonegate does not fall within their purview. If that were true, Stonegate would then need to register with and fall under the CA Dept. of Housing and Community Development (HCD). When Alfie tried to ascertain from them how we register so that they can approve our pipe project, they denied that Stonegate is a mobile home park and sent us back to the City who again denied that Stonegate is under their jurisdiction. Never mind that 3 years earlier, the manager had been contacted by a manager with HCD advising her that from that date forward, Stonegate would be considered a mobile home park and they, the HCD would oversee it as such!

Alfie finally managed to get someone from HCD to put in writing that Stonegate isn't part of their department, and the City of Ventura has finally agreed to take Stonegate under their wing for the purposes of this project.

Engineering plans are ready to be submitted to the City. We'll keep you informed.

# WATER SHORTAGE UPDATE



Dear Valued Customer,

For the past five years the City of Ventura, along with the rest of California, has faced significant water challenges including aging infrastructure, water quality and scarcity caused by persistent drought conditions. While most of California has been relieved of “drought status” after a record breaking year in precipitation levels, Ventura will remain in a Stage 3 Water Shortage Event which means the call for water savings must continue.

Understanding our local water supply provides clarity to the question of why we are still in a drought, or water shortage event, when other areas of the State are not. Ventura is one of the largest cities in California that relies exclusively on local water supplies. The City of Ventura gets its water from three primary sources: the Ventura River, Lake Casitas, and groundwater basins.

The Ventura River watershed is currently 100% dependent on local water resources. Due to environmental challenges including regular cycles of drought, current extended drought conditions and regulatory challenges, the Ventura River has been facing an imbalance in water supply and demand.

In 1958, the Casitas Dam was completed to

create Lake Casitas, the primary surface water supply in the watershed. Lake Casitas stores runoff collected from the lake’s surrounding watershed and diverts water from the Ventura River at the Robles Diversion. The last time Lake Casitas was near full capacity was in 2006. **As of May 2017, Lake Casitas was at 43% of its full capacity.**

Ventura’s water is also pumped from deep groundwater wells located on the east side of town. Water allocations from the Oxnard Plain, Mound, and Santa Paula groundwater basins are shared regionally. Ultimately, the quantity of available water remains limited from local groundwater sources.

All of Ventura’s water sources depend on local rainfall for replenishment. A single, wet winter with above average precipitation will not neutralize the impacts of the past five consecutive years of persistent drought conditions. We will continue protecting our local water resources by investing in the future today! For more water shortage updates, please visit us at [www.venturawater.net](http://www.venturawater.net)

Sincerely,  
Joe McDermott, Acting General Manager

**Please remember, the best source of available water is the one you conserve today.**

As summer approaches, saving water still matters!  
For more ways to save, please visit Ventura Water at [www.venturawater.net](http://www.venturawater.net)

## MORE WAYS TO SAVE:



REPLACE YOUR  
LAWN WITH  
WATER WISE  
LANDSCAPING



50% OFF  
RAIN  
BARRELS



FREE  
GARDENING  
CLASSES



HIGH EFFICIENCY  
WASHING  
MACHINE  
\$75 REBATE



FREE  
FREE HIGH  
EFFICIENCY  
SPRINKLER  
NOZZLES



USE RECYCLED  
WATER TO  
IRRIGATE YOUR  
LANDSCAPE



CALL TODAY  
805.677.6500

# NOTICE OF RATE INCREASE

As a reminder, Ventura Water customers approved a four year rate increase which became effective July 1, 2014 through June 2018. Stage 3 water shortage rates were implemented in September of 2015. We currently remain in a Stage 3 Water Shortage Event.

A rate increase will become effective July 1, 2017 to account for increased costs to operate and maintain our water and wastewater systems. All bills after July 1, 2017 will reflect the new rates; there will be no proration between the old and new rates. Please visit [www.venturawater.net](http://www.venturawater.net) and click on the "Rate Calculator" to determine your rate impacts. For more information, reference the January 2014 Cost of Service Study and the May 2015 Water Shortage Rate Study at [www.venturawater.net](http://www.venturawater.net) and click on the "Library of Reports" button.



## WORKING TOGETHER TO SAVE WATER: STAGE 3 WATER SHORTAGE EVENT

Remember, the following activities are prohibited and considered a violation of the City's Water Waste Ordinance as specified in the Municipal Code Section 22.170.010

- Do not allow water to run and be wasted during outdoor use
- Limit the use of potable water irrigation to two days per week
- Do not allow leaks to persist for more than 48 hours
- Do not use a handheld hose without an automatic shutoff nozzle
- Do not operate fountains unless the water is recirculating
- Do not wash or hose down hardscape surfaces such as driveways and sidewalks
- Do not irrigate outdoor landscapes during and within 48 hours of measurable rainfall

## NOTICE OF RATE INCREASE

In compliance with the Americans with Disabilities Act, special needs can be met by calling (805) 667-6500 or the California Relay Service.  De acuerdo con el Acto de Americanos con Incapacidades, en case de que hay necesidades especiales, llamen a (805) 667-6500 o el Servicio de Retransmision de California.

Trusted life source for generations



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